



Covid-19 Response

Dear San Diego Car Care Valued Customer

Customer and employee safety is our number one priority. Please be aware of the following changes to our wash process:

1. Customers are requested to remain in their car until reaching the vacuum station
2. A stay in your car exterior wash is available – payment can be made by credit card without leaving your car
3. Customers wishing the interior cleaned must exit their vehicle. A one-time use paper towel will be available upon request in order to hold the car wash ticket which we recommend you take immediately to the cashier station
4. Our employees will use sanitizer on the exterior & interior door handles, steering wheel, center arm rest and gear shift area. We will use a sanitizer suitable for interior soft surfaces. We will also use sanitizer on your driver seat or use a one-time use plastic seat cover for everyone's protection
5. Before working on your car, each employee will sanitize their hands, the vacuum hose and the vacuum nozzle
6. Mats will not be removed from the vehicle. We will NOT beat the mats or carpets to loosen dirt. This is for our employee's safety. The employee will vacuum around and underneath the mats. We will do our best to provide a thorough vacuum service but SAFETY is our number one priority
7. All surfaces that our employees touch will be sanitized in the drying area prior to customer pick up
8. We will spray a one-time use towel with sanitizer, wipe off your key or keyfob, and return to you

The additional steps listed above will take longer than normal. We ask that you be patient with us during these challenging times. Please observe social distancing at all times when on the property and ensure that a facial covering is used. Any of our employees showing or developing Covid-19 symptoms (temperature, coughing, body aches etc) will stay home. Any questions or concerns should be directed to the on site Manager or email wecare@sandiegocarcare.com

Stay safe and healthy everyone

Your SDCC Team